

## Job Vacancy Clinical Trainer and MS Ladies Focal Point

The **Clinical Trainer and MS Ladies Focal Point** is required to provide high-level clinical quality assurance training to the MSI Cambodia service delivery channels. This role is responsible for ensuring high quality delivery of family planning, safe abortion and other sexual and reproductive health services to ensure MSI Cambodia clients are able to realise their plans to have children by choice and not by chance. This role also provides quality assurance oversight and acts as a focal point for a key MSI Cambodia project, MS Ladies (MSL) supporting a team of midwives.

Job Title:	Location:	Reporting to:	Probationary Period:
The Clinical Trainer and MS Ladies Focal Point	MSIC's Head Office, Phnom Penh	Clinical Director	3 months

Marie Stopes International is a global organisation providing personalised contraception and safe abortion services to women and girls. Our local teams of professionals are passionate about the work they do in communities across 37 countries. The services they provide give a woman the power to choose when she has children so that she's free to pursue her plans and dreams for herself and her family. Marie Stopes International Cambodia (Marie Stopes) was established in 1998 and operates 7 reproductive health clinics, clinical outreach services, a call centre to provide information to clients and provides technical support to numerous public and private partners. In 2016, Marie Stopes provided services to approximately 80,000 women and men in Cambodia. A key responsibility of this role is to further **Marie Stopes' Vision: A world in which every birth is wanted** and its **Mission** of ensuring the individual's right to: **Children by choice, not chance**.

It is a role requirement that the job holder must fully comply with, promote and live **Marie Stopes' Core Values**:

Mission Driven	Client Centred	Accountable	Courageous
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### Key Responsibilities

- Lead the development of a joint clinical quality assessment plan with Clinical Services Manager and/or Clinical Director for regular visits to MSI Cambodia's service delivery providers.
- Develop individual clinical quality assurance plans and reports to continue to improve the offered services and share the learning points among practitioners.
- Adhere to all MSI Global Quality Assurance and Clinical standards.
- Develop QA visits schedule: annually, quarterly and monthly, and ensure team members are able to meet the schedule.
- Conduct competency and quality assessments and regular QA visits in line with the QA plan and conduct internal audit, coaching, follow up visits and a Situation Behaviour Impact feedback to MS Ladies/providers for continuous improvement.
- Promptly notify the clinical director, head of centre operations and clinical services managers of any significant obstacles or barriers that affect service quality as well as any issues that arise.
- Recruit and induct new service providers as assigned by the clinical team leader.
- Analysing QA results, especially the Competency Assessment to identify potential trainings gaps.
- Submit an annual training needs assessment plan derived from the annual competency assessment and internal audit process to the training coordinator to inform their development of a training plan.
- Assist in facilitating training sessions as required from set training plans or additional needs as required.
- Act as the Focal point/lead for all MS Ladies Quality Assurance oversight, all MS Ladies services and assist the team to achieve set targets.
- Provide support with the annual external QTA assessment visits to all selected facilities/MS Ladies and assist in coordinating the implementation of the recommendations provided by the MSI Medical Development Team and MSI Cambodia Medical Advisory Team.
- Ensure policies, clinical guidelines/protocols and clinical standards lead to the provision of high quality SRH services by MSI Cambodia service delivery channels.
- Set the highest example of fostering a non-judgemental environment where all services are available without discrimination for all clients who need them.
- Attend other internal and external meetings as required.

**Qualifications/Skills and Experience:**

- Medical practitioner with at least 4 years' experience in sexual and reproductive health, especially family planning and safe abortion services.
- Registered with the Medical Council of Cambodia
- Fluent in Khmer both oral and written (high level)
- English oral and written (medium level) Minimum of at least 4 years' clinical experience in sexual and reproductive health service provision, training, and quality assurance.
- Strong experience in the development of quality assurance feedback mechanisms and development of no-blame culture in the health system.
- Extensive experience in development and implementation of clinical quality assurance tools and instruments.
- Ability to manage and prioritise a demanding work load
- Strong supporter of sexual reproductive health rights for all men/women, including abortion services.
- Self-motivational/Self Starter
- Liability and acceptance to feedback
- Team Player

This role is a great opportunity to contribute your skills and commitment to a rewarding project in an emerging health sector of significance.

**A competitive national salary will be offered to the successful candidate.**

We are committed to Child Safeguarding and Protection from Sexual Exploitation and Abuse. Please note, appointment to this position is subject to the outcome of background checks. We are an equal opportunity employer and women are strongly encouraged to apply.

Please visit <http://www.mariestopes.org.kh/Career> or contact our Human Resources Team for a detailed job description. Interested and qualified candidates should send applications (CV and a cover letter) to [hrd@mariestopes.org.kh](mailto:hrd@mariestopes.org.kh) or alternately via post to: **Marie Stopes International Cambodia (MSIC) Head Office, Address: Phnom Penh Centre, Building F, 1<sup>st</sup> Floor, Sothearos Boulevard, Sangkat Tonle Basac, Khan Chamkarmorn, Phnom Penh, Tel: 023 994 082/083.**

Only short-listed candidates will be contacted. Closing date for applications is **Wednesday 24/October/2018 at 09:00am.**